



## Practice Plan Membership Cancellation Policy

Your monthly fees are set by your dental practice and ensure they maintain the high quality of care you receive. They take into account many factors, such as the increased cost of equipment, staff training, and building maintenance, among others.

Your monthly payment is also based on your individual dental health and determined on the care and treatment your dentist expects to provide you over the next 12 months. If you have any concerns over your monthly fees, please speak to our Practice Manager.

You will need to speak to our Reception Team if you would like to cancel your Monthly Practice Plan Membership Subscription.

Patients are responsible for their own Membership Cancellation. If you wish to cancel your membership, this request will have to be put down in writing and sent to [reception@zero-seven.co.uk](mailto:reception@zero-seven.co.uk)

The Reception Team will provide you with a phone number and a reference number in order for you to personally call and cancel your membership.

Alternatively, simply get in touch with their customer services.

To cancel over the phone, call: 01691 684120

Kindly note that we require 30 days' cancellation notice.

Thank you.

# Practiceplan